

# Computer Support Specialist

## WORKFORCE TRAINING

- Complete a one-year IT Apprenticeship and earn while you learn
- Prepare for the CompTIA A+ certification exams
- Complete the prerequisite for enrollment in Network Technician Registered Apprentice program



### Hourly Wages

Entry Level - \$16.45

Median - \$22.41

Experienced - \$24.98

Delaware Wages 2021

The Computer Support Specialist program is a hybrid registered apprenticeship that includes two semesters of related technical instruction (RTI) and 2,000 hours of on-the-job learning.

Participants are provided with the knowledge and technical skills required for a successful career as an IT generalist. Students are prepared to complete a CompTIA A+ Computer Technician Certification and earn a nationally recognized journeyperson credential.

To be eligible to participate in the Computer Support Specialist apprenticeship program, participants must either: A. be currently employed in the IT field, B. provide documentation of a minimum of 12 months of previous experience in an IT related position, or C. successfully complete the Information Technology Fundamentals pre-apprenticeship program.

## APPRENTICESHIP PROGRAM



### AREAS OF STUDY

- IT Essentials I
- IT Essentials II
- On-the-Job Learning

**288 hours | \$698\***

**Note:** Candidates must meet with an advisor and achieve a satisfactory score on the entrance exam.

\*Any additional fees can be found by visiting [polytechworks.com](http://polytechworks.com) and selecting the link for the Career Training Catalog.

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